

webMethods BPMS Business Process Management Suite

**Automate processes & gain
end-to-end control and visibility**



Accelerate your business by automating processes using webMethods BPMS process and workflow management tools. By eliminating manual activities and inconsistent processes, you can increase productivity, improve accountability and reduce errors. Using this complete suite, you can even discover and resolve business problems before customer impact.

webMethods BPMS allows organizations to develop, execute and monitor business solutions that combine process automation and workflow management capabilities. Add-on tools incorporate monitoring, real-time events, rules management and more.

Features

Connector framework

- Integrate SaaS applications in days rather than months
- Use simpler configuration-based connections with SaaS applications
- Connector framework features connection pooling

Fast & agile process development

- Rapidly create and change processes—with close collaboration between business and IT
- Align business and IT during solution creation
- Reduce complexity by visualizing processes as they're developed
- Use a single Eclipse™-based environment to create and change artifacts like services, rules or user interfaces
- Quickly change processes without changing underlying applications

Process execution

- Run processes that are perfectly orchestrated resulting in transparent, efficient and adaptive processes for active error prevention and end-to-end visibility
- Through enterprise-class orchestration, complex processes get managed with high-volume performance and scalability

Process simulation

- Understand process behavior and identify potential issues, such as bottlenecks, before production
- Leverage historical data to make simulation as realistic as possible
- Quickly test different process options

Operational monitoring & analytics

- See an overview of processes in real-time using business activity monitoring software
- Quickly decide what actions to take on an ad-hoc basis

- Discover issues and exceptions before your customers do
- Analyze KPI trends to proactively adjust your processes
- Ensure escalations are dealt with quickly and efficiently

Content management & integration

- Re-use documents, forms, memorandums and shipping papers aligned with processes when you automate your processes
- Get transparent access to third-party content source
- Leverage content from anywhere in your process-driven applications

Communications integration at run-time

- Tie in phone, SMS and e-mail queries as well as interactive voice responses and teleconferences—even an entire service center—with automated business processes
- Incoming and outgoing calls can be conducted and processed in a fully automated way to improve customer service

UI design & task management

- Provide user interfaces for process participants
- Improve collaboration and how people interact with your processes
- Empower users to quickly complete their daily work
- Prevent manual errors and time-consuming handover issues
- Assign tasks to prevent bottlenecks

Rules management

- Define and change rules that drive processes—whenever market, regulatory and operating dynamics shift
- Change business rules “on the fly” without having to go through a lengthy development exercise and or redeploying all the processes that leverage these rules

Used for:

- Process automation
- Case management
- Process visibility
- Order management
- Claims management

Complex event processing

- Continuously correlate and analyze high-volume event streams with low latency
- Identify patterns, trends and unusual situations as they happen to coordinate the right response at the right time

Dashboarding

- Make it easy to visualize KPIs by creating strategic, situational and interactive management dashboards
- Build dashboards without coding
- Blend process and non-process data for end-to-end visibility

Dynamic, ad-hoc workflows

- Empower task owners to deal with unexpected issues—they can create new, ad-hoc tasks and then manage and monitor them like any other workflow
- Identify frequently occurring, similar ad-hoc tasks and then incorporate them into automated workflows

Seamless enterprise and B2B integration

- Run processes that span different systems, different departments and even different companies
- webMethods BPMS is built on an industry-leading enterprise integration platform that includes an enterprise service bus, a high-speed messaging backbone and a B2B gateway

- Quickly build processes that require significant integration with systems such as SAP®
- Speed up integration using adapters for SAP®, Oracle®, J2EE®, .NET and other applications

Integration with AgileApps Live

- Visually model and deliver a process-driven application in weeks rather than months
- webMethods BPMS integrates with the Software AG cloud-based AgileApps Live so you can rapidly build ad-hoc processes and applications

Key Benefits

Increase efficiency

- Continuously improve your business processes
- All steps of a process can be executed and orchestrated automatically
- Eliminate manual process steps that time consuming, error prone and costly

Improve transparency

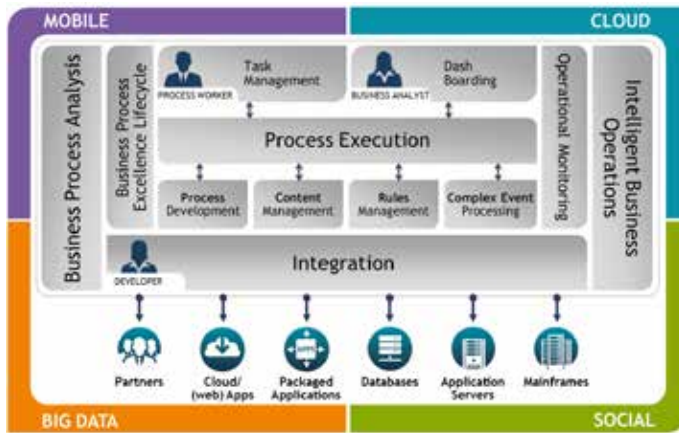
- Monitor performance as processes execute
- Take action based on insights gained through real-time process analytics and dashboards
- Identify bottlenecks to reroute work, add temporary resources or create triage process instances
- Give customers and business partners visibility into your business processes
- See if processes are running as desired to uncover improvement opportunities
- Measure productivity and predict what benefits you can expect next from process changes

Improve quality

- Assure employees follow the same optimized and standardized processes
- Increase consistency and avoid manual errors

Change faster

- Quickly respond to changing business conditions
- Make business process changes and develop new applications faster
- Transform your business and IT via flexible business rules and process intelligence



webMethods BPMS is the complete solution for building, deploying and monitoring business-process-centric applications.



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