



webMethods Optimize for SAP® Business Suite

FIX SAP® PROCESSES ON THE FLY—NO MORE WAITING ON REPORTS

Why wait until after-the-fact? Take action on SAP processes right away by seeing real-time how they're performing and how to improve them. See issues instantly with webMethods Optimize.

webMethods Optimize for SAP® Business Suite is a Business Activity Monitoring (BAM) solution that gives business process managers instant, actionable insight into SAP processes, end-to-end. No more waiting on reports from IT.

Using Web-based dashboards, process managers can identify issues with automatic alerts and make improvements immediately. They'll have the information they need to optimize your business, anytime.

Unlike traditional BAM tools, Optimize leverages existing technology investments by integrating with SAP at the most granular business-event level, providing real-time metrics monitoring within and across SAP systems.

At any moment, you can monitor critical Key Performance Indicators (KPIs). For example, you can check back orders and stuck orders, cycle times, shipping delays and error-resolution time.

KEY BENEFITS

- Gain actionable real-time visibility within SAP and across end-to-end processes
- Use real-time problem reporting and alerting based on business metrics, without reliance on IT to run reports
- Respond to process issues before they impact your performance
- Count on a non-invasive approach to integration with SAP systems
- Improve predictability of your order management process
- Get up to speed quickly with built-in process models and KPIs for key SAP business processes
- Use predictive analytics to pinpoint potential breakdowns before they occur

USE OPTIMIZE TO MONITOR KPIs, SUCH AS:

Process Visibility

- Order volumes
- Order amounts
- Order cycle times

Risk Avoidance

- Product backorders
- Shipment delays
- Order deadline management
- Pricing and cost variances
- Order defects

Operational Excellence

- Order change analysis
- Lead time variability
- Error resolution time

FEATURES

Ready-to-use process models and KPIs

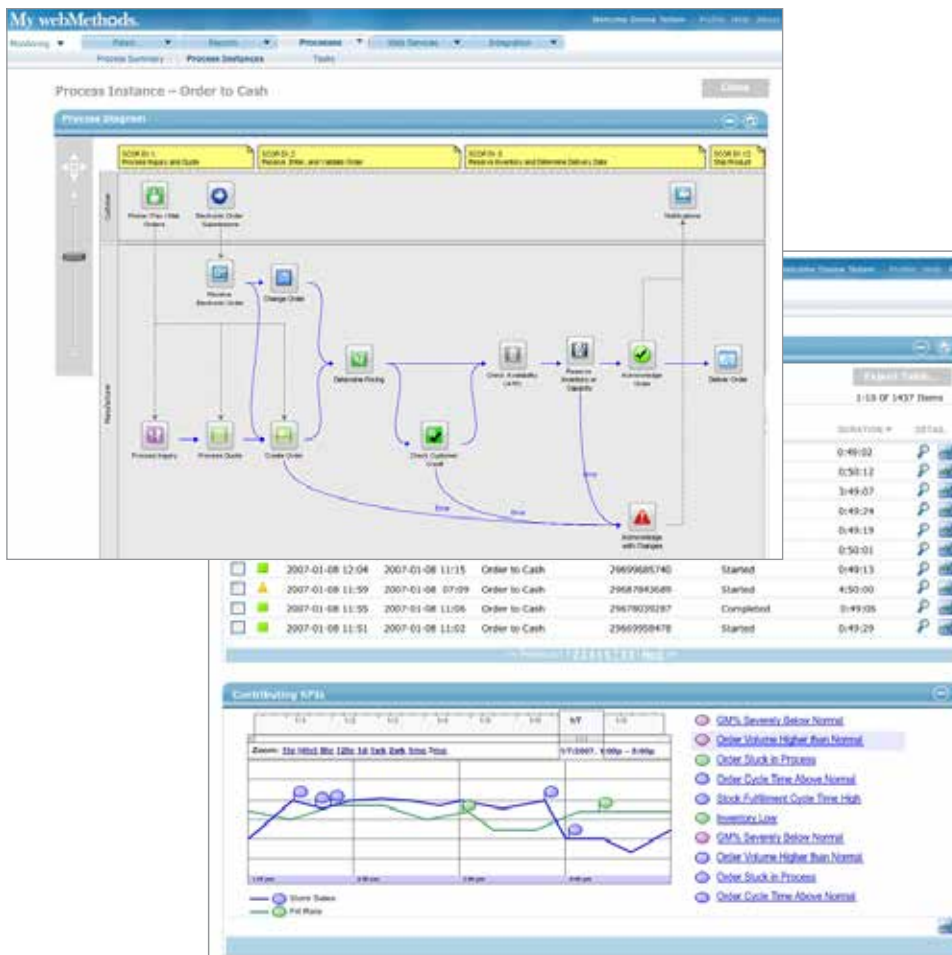
Start monitoring—faster—by using preconfigured process-specific content, including process models, rules and KPIs.

Non-invasive IT-friendly architecture

Optimize leverages pre-existing SAP Business Events interfaces to communicate with SAP processes. This minimizes any impact to SAP system design or performance.

User-friendly, actionable information

You no longer need to wait for IT to run reports. Business process owners can access real-time problem reports and dashboards. With a complete view of the end-to-end process and contextual links to corrective actions, you can rapidly adjust to changing business conditions and optimize process performance.



With a rich knowledge of SAP's business processes and customizable graphical dashboards, Optimize empowers business users to take control of their SAP business processes.

Intelligent self-learning

Your organization's workload isn't necessarily consistent throughout the day, week or month. That makes defining fixed rules cumbersome and can lead to inaccurate alerts. webMethods Optimize monitors each KPI and learns what is "normal" based on historical patterns, such as time-of-day and day-of-month.

Real-time, continuous process monitoring and analysis

There's little value in discovering a problem minutes or hours after it happened. Use built-in reporting and analysis capabilities to examine root causes of specific issues and uncover trends and patterns related to underlying process inefficiencies.

Early problem prediction

By monitoring end-to-end processes, Optimize can identify deviations, which on their own may not impact the business but could combine to create a process breakdown. You'll be able to head-off potential problems by knowing about imminent process errors and getting a recommended course of action.

Take the next step to get there - faster.

Visit www.softwareag.com/bpm to learn more about webMethods Optimize for SAP and download a free copy of the book, BPM Basics for Dummies.

To find the Software AG office nearest you, please visit www.SoftwareAG.com

ABOUT SOFTWARE AG

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