ABOUT CROSSVALE

OVERVIEW

Crossvale is an international **IT Services Solution Provider**. We focus on 4 lines of business to provide value to our clients through expert prescriptive and customer solutions. These lines include **Consulting, Solutions, Managed Services**, and **Subscriptions**, with various technology types, concentrated on the Red Hat Stack.

Most of all Crossvale is a Customer-centric company, we actively focus on reducing Total Cost of Ownership (TCO) for the solutions we create while maximizing business Return on Investment (ROI). As part of our customer service, we are a managed services provider (MSP) and we continuously search for emerging talent who enjoy learning and troubleshooting to join our MSP team as an Infrastructure Engineer.

INFRASTRUCTURE ENGINEER

The Managed Services team are recruiting an Infrastructure Engineer with proven experience in building and troubleshooting enterprise-grade, cloud computing and container orchestration platforms. **(Red Hat OpenShift, Kubernetes, AKS, EKS, AWS, Azure, OpenStack)**. As the first point of contact for technical issues and customer requirements, this position will be responsible for delivering technical solutions to ensure service availability and suggesting improvements.

Due to the critical nature of the infrastructure and network the team operate an day/night/weekend shift rotation to provide 24/7/365 support.

Responsibilities:

As an Infrastructure Engineer, you will be working as part of a team that supports our customers via incident resolution, service requests and reporting under the direction and mentorship of senior staff. All processes are designed to improve the customer experience and, as such, you will be encouraged to help enhance all aspects of those processes for efficiency, correctness and value. Our successes are possible because the team believes in our mission and we take ownership of, and learn from our mistakes. We are an Agile team and work together collaboratively, we use Information Technology Infrastructure Library (ITIL) as a tool, not as a crutch.

The successful candidate will have the passion and motivation to want to learn and work with Kubernetes or OpenShift in a production environment. In this role, the engineer will have exposure to management of the following: **AWS, Azure, Ansible, RHEL, Satellite, OpenStack, Ceph, Gluster**. There are multiple specializations within the team, but this role is primarily focused on OpenShift, AWS, Azure, and DevOps.

For more information on this and other positions at Crossvale please go to **www.crossvale.com/careers**

LEARNING OPPORTUNITIES

- **Red Hat Certification**

- **Training on Cutting Edge Technologies**

- **Work with International clients**

- **Progressive career path models**

OPENSHIFT
IS IN OUR DNA